

**West Leicestershire CCG and East Leicestershire & Rutland CCG Performance  
(CCG Improvement & Assessment Framework 16/17)**

**BETTER HEALTH**

		Previous Data	Target	WL CCG	DoT	ELR CCG	DoT
<b>Smoking</b>	Maternal Smoking at Delivery	15/16 WL - 10.5% ELR - 8.6%	Below 15/16 baseline	Q2 16/17 10%	↑	Q2 16/17 5.82%	↑
<b>Childhood Obesity</b>	Percentage of children aged 10 - 11 classified as overweight or obese	14/15 WL - 29.9% ELR - 28.2%	Below 14/15 baseline	Due March 17			
<b>Diabetes</b>	% of people with diabetes meeting all 3 targets (HbA1c, blood pressure & cholesterol)	WL - 42.8% ELR - 41.9%	Above 14/15 baseline	Due March 17			
	People with diabetes diagnosed less than a year who attend a structure education course	WL - 0.4% ELR - 2.1%	Above 14/15 baseline				
<b>Falls</b>	Emergency hospital admissions for injuries due to falls in persons aged 65+ per 100,000 population	WL - 1729 ELR - 1828	Below 15/16 baseline	12mths to Nov 16 1623	↑	12mths to Nov 16 1697	↑
<b>Personalisation and choice</b>	Utilisation of the NHS e-referral service to enable choice at first routine appointment	WL - 58% ELR - 67%	WL - 78% by March 17 ELR - 80% by March 17	Nov 16 60%	↑	Nov 16 68%	↑
	Personal health budgets						
	Percentage of deaths which take place in hospital	WL - 46.3% ELR - 44%	Below 14/15 baseline	12mths to Q1 16/17 45.9%	↑	12mths to Q1 16/17 46%	↓
	People with a long-term condition feeling supported to manage their condition	WL - 62.1% ELR - 64.8%	Above 14/15 baseline	15/16 63%	↑	15/16 65%	↑
<b>Health Inequalities</b>	Unplanned hospitalisation for chronic ambulatory care sensitive conditions per 100,000 popn (Local data)	WL - 767 ELR - 807	Below 15/16 baseline	12mths to Dec 16 692	↑	12mths to Dec 16 713	↑
	Unplanned hospitalisation for asthma, diabetes and epilepsy in under 19s per 100,000 popn (Local data)	WL - 164 ELR - 168	Below 15/16 baseline	199	↓	130	↑
	Emergency admissions for acute conditions that should not usually require hospital admission per 100,000 popn (Local data)	WL - 1081 ELR - 1113	Below 15/16 baseline	1145	↓	1141	↓
	Emergency admissions from children with lower respiratory tract infections (LRTI) per 100,000 popn (Local data)	WL - 219 ELR - 254	Below 15/16 baseline	281	↓	252	↑
<b>Anti-microbial resistance</b>	Anti-microbial resistance: Appropriate prescribing of antibiotics in primary care	WL - 1.03 ELR - 1.04	1.161 or below	Nov 16 1.043	↔	Nov 16 1.025	↔
	Anti-microbial resistance: Appropriate prescribing of broad spectrum antibiotics in primary care	WL - 11.7% ELR - 11.4%	WL - 10.2% or below ELR - 10% or below	10.7%	↑	11.0%	↑
<b>Carers</b>	Quality of life for carers	WL - 0.81 ELR - 0.83	Above 14/15 baseline	Due July 17			

BETTER CARE							
		Previous Data	Target	WL CCG	DoT	ELR CCG	DoT
Cancer	Cancers diagnosed at early stage - % of cancers diagnosed at stage 1 & 2	WL - 46% ELR - 48.9%	Above 2013 CCG position	2014 49.1%	↑	2014 52.2%	↑
	Cancer 62 Day Waits - % of patients receiving first definitive treatment for cancer within 62 days of an urgent GP referral for suspected cancer	WL - 79% ELR - 78.3%	85%	YTD Dec 16 75%	↓	YTD Dec 16 82%	↔
	Cancer 2 Week Wait - % of patients seen within two weeks of an urgent GP referral for suspected cancer	WL - 91% ELR - 91%	93%	93%	↑	94%	↑
	Cancer 31 Day Wait - % of patients receiving first definitive treatment within 31 days of a cancer diagnosis	WL - 96% ELR - 96%	96%	94%	↓	96%	↔
	One-year survival for all cancer	WL - 68.6% ELR - 69.3%	Above 2012 CCG position	2013 69.5%	↑	2013 70.2%	↑
	Cancer patient experience	National position 8.7	Above 2015 National Average (8.7)	2015 8.6	↓	2015 8.6	↓
Mental Health	IAPT Roll Out - Proportion of people that enter treatment against the level of need in the general population (CCG)	WL -14.6% ELR - 14%	15%	YTD Sept 16 13.6%	↓	YTD Sept 16 12.7%	↑
	IAPT Recovery Rate (CCG)	WL -51% ELR -55%	50%	49%	↓	56%	↓
	75% of people with relevant conditions to access talking therapies in 6 weeks	WL -45% ELR -52%	75%	65%	↑	70%	↓
	95% of people with relevant conditions to access talking therapies in 18 weeks	WL -95% ELR - 97%	95%	99%	↑	99%	↑
	50% of people experiencing first episode of psychosis to access treatment within two weeks	WL -50% ELR - 100%	50%	Nov 16 89%	↑	Nov 16 87%	↔
	Mental Health - Care Programme Approach (CPA) - % of patients under adult mental illness on CPA who were followed up within 7 days of discharge from psychiatric in-patient care	WL -96% ELR - 96%	95%	98%	↑	98%	↔
Learning Disability	Reliance on specialist inpatient care for people with a learning disability and/or autism (per 1m pop) ALL LLR		39.82 by Q3 16/17 LLR (34 patients)	Q3 52.71 (45 patients)			↔
	Proportion of people with a learning disability on the GP register receiving an annual health check	WL -57% ELR - 54%	Above 14/15 CCG position	15/16 31%	↓	15/16 34%	↓
Dementia	Estimated diagnosis rates for people with dementia	WL -66.4% ELR - 61.9%	66.7%	Dec 16 66.7%	↑	Dec 16 62.6%	↑
	The percentage of patients diagnosed with dementia whose care plan has been reviewed in a face-to-face review in the preceding 12 months	WL -77.9% ELR - 73.7%	Above 14/15 CCG position	15/16 76.7%	↓	15/16 74%	↑
Maternity	Neonatal mortality and still births per 1,000 population	WL -8.4% ELR - 4.4%	Below 2013 CCG position	8.2	↑	6.7	↓
	Women's experience of maternity services	England 79.7	Above 2015 England average	80	↑	79.2	↓
	Choices in maternity services		2015 only, no England position (CCGs in highest number of peers therefore green)	63.3		67.3	
Urgent and Emergency Care	Emergency admissions for urgent care sensitive conditions	WL - 1890 ELR - 2067	Below 15/16 baseline	12mth to Dec 16 1972	↓	12mth to Dec 16 2079	↓
	A&E Waiting Time - % of people who spend 4 hours or less in A&E (UHL)	87%	UHL 91.2% STF by March 17 / 95% national target	YTD end Dec 16 79%			↓
	Emergency admissions to any provider following a previous discharge from any provider within 30 days (per 100,000 popn)	WL - 1508 ELR - 1631	Below 15/16 position	12mth to Dec 16 1626	↓	12mth to Dec 16 1597	↑
	Trolley Waits in A&E - Number of patients who have waited over 12 hours in A&E from decision to admit to admission (UHL)	2	UHL 0	YTD end Dec 16 1 (Leicester City CCG patient)			↓
	Ambulance Handover time - Number of handover delays of > 30 minutes (UHL)	21%	EMAS / UHL 0%	18%			↓
	Ambulance Handover time - Number of handover delays of > 1 hour (UHL)	13%	EMAS / UHL 0%	10%			↓
	Ambulance Clinical Quality - Category A (Red 1) 8 minute response time	69%	EMAS - 68% STF	69%			↔
		67%		59%	↑	53%	↑
	Ambulance Clinical Quality - Category A (Red 2) 8 minute response time	61%	EMAS - 60% STF	57%			↓
		57%		49%	↔	39%	↔
	Ambulance Clinical Quality - Category A 19 minute response time	87%	EMAS - 87% STF	84%			↓
		85%		80%	↔	73%	↓
	Crew Clear delays of > 30 minutes (LRI)	4%	EMAS 0%	4.3%			↑
	Crew Clear delays of > 1 hour (LRI)	0.9%	EMAS 0%	0.6%			↓
Delayed Transfers of care attributable to the NHS per 100,000 population	7.5	Below 15/16 Leics	10.8			↓	
Population use of hospital beds following emergency admission		Below 15/16 CCG position					

BETTER CARE (continued)							
		Previous Data	Target	WL CCG	DoT	ELR CCG	DoT
Primary Medical Care	Management of long term conditions (Unplanned hospitalisation for chronic ambulatory care sensitive conditions per 100,000 popn)	WL - 767 ELR - 807	Below 15/16 CCG position	12mths to Dec 16 692	↑	12mths to Dec 16 713	↑
	Patient experience of GP services	WL - 85% ELR - 84%	Equal to or above Jan 16 CCG position	85% (July 16)	↔	84% (July 16)	↔
	Primary care access		Full provision of 100% by April 19	48% (23 out of 48 practices) - partial provision for extended access 52% (25 out of 48 practices) - no provision for extended access		90% (28 out of 31 practices) - partial provision for extended access 10% (3 out of 31 practices) - no provision for extended access	
	Primary care workforce Number of GPs and Practice Nurses (full-time equivalent) per 1,000 weighted patients by CCG	Sept 15 WL - 1.03 ELR - 1.19	Higher than or equal to Sept 15	Oct 16 1.03	↔	Oct 16 1.23	↑
Elective Access	Patients waiting 18 weeks or less from referral to hospital treatment - RTT - Incompletes (CCG)	WL - 95% ELR - 94%	92%	YTD Dec 16 92.6%	↔	YTD Dec 16 92.5%	↔
	No. of 52 Week Waiters - UHL only	227	0	Dec 16 15 Orthodontics and 9 WL & ELR patients at UHL			↑
	Diagnostic Test Waiting Time < 6 weeks (CCG)	WL - 95.4% ELR - 94.5%	99%	YTD Dec 16 99.3%	↔	YTD Dec 16 99.2%	↔
	Cancelled Operations - % of patients re-admitted within 28 days of cancelled op (UHL)	96.2% 49 pts	100%	86.5% (All patients at UHL)			↑
Dental	Patient experience of NHS dental services	WL - 86% ELR - 87%	Above Jan 16 position	89%	↑	83%	↓

PERFORMANCE ASSURANCE FRAMEWORK 2015/16 WEST LEICESTERSHIRE CLINICAL COMMISSIONING GROUP						
QUALITY DASHBOARD						
Indicator	Description	Baseline Period	Baseline	Target 2014/15	Latest Period	YTD
EBS6	No patient has to tolerate an urgent operation being cancelled for the second time - UHL only	15/16	Zero Tolerance	Zero tolerance	YTD Dec 16	3 in November
EBS1	Mixed Sex Accommodation (MSA) Breaches	15/16	6	Zero Tolerance	YTD Dec 16	4 in June, 1 in July, 2 in Aug, 20 in Sept 7 in Oct, 1 in Nov 14 in Dec
Domain 3.1i	PROMS - Total health gain by patients (i) hip replacement	14/15	0.431	Above baseline	15/16 provisional due May 17	
Domain 3.1ii	(ii) knee replacement		0.326			
Domain 3.1iii	(iii) groin hernia		0.073			
Domain 3.1iv	(iv) varicose veins		0 (Insignificant)			
	Serious Incidents - UHL all patients	15/16	UHL 49	less than or equal to 49 by end of 16/17	YTD Dec 16	UHL 30
Domain 5.2i	Health acquired infection (HCAI) measure (MRSA) UHL	15/16	1	Zero Tolerance	YTD Dec 16	1
Domain 5.2ii	Health acquired infection (HCAI) measure (CDIFF) UHL	15/16	60	61	YTD Dec 16	43
Domain 5.3	Number of category 2 pressure ulcers	15/16	89	<=7 per month	Dec-16	5
	Number of category 3 pressure ulcers	15/16	33	<=4 per month	Dec-16	2
	Number of category 4 pressure ulcers	15/16	1	0	Dec-16	0
OTHER QUALITY INDICATORS						
QUAL1	Safety Thermometer - Harm Free	Mar-16	94.4%	Red = <92%	Dec-16	94.1%
QUAL2	Safety Thermometer - New Pressure Ulcers	Mar-16	22	RAG based on previous month	Dec-16	21
QUAL3	All falls reported per 1000 bed stays for patients >65years	15/16	5.4	<5.5	Dec-16	5.7
QUAL4	Safety Thermometer - Catheters & New UTIs	Mar-16	1	RAG based on previous month	Dec-16	0
QUAL5	New Venous Thromboembolism (VTE)	Mar-16	8	RAG based on previous month	Dec-16	5
QUAL6	Never Events	15/16	2	0	YTD Dec 16	2 (1 Nov 16, 1 July 16)

**LEICESTERSHIRE MENTAL HEALTH DASHBOARD**  
West Leicestershire CCG and East Leicestershire & Rutland CCG Performance

CCG Improvement & Assessment Framework 16/17 Indicator		West Leicestershire CCG													East Leicestershire & Rutland CCG															
Indicator Description	Latest Baseline Position	Outturn/Standard	Standard/Target	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	YTD	Latest Baseline Position	Outturn/Standard	Standard/Target	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	YTD				
Mental Health	IAPT Roll Out - Proportion of people that enter treatment against the level of need in the general population (CCG)	15/16	14.6%	15% (3.75% per quarter)	14.3%	13.5%	12.2%	13.9%	13.7%	14.3%			YTD Sept 16 13.6%	15/16	14%	15% (3.75% per quarter)	13.1%	13.7%	10.2%	12.4%	13.5%	13.5%				YTD Sept 16 12.7%				
	IAPT Recovery Rate (CCG)	15/16	51%	50%	57%	52%	43%	49%	47%	44%			49%	15/16	55%	50%	57%	54%	61%	54%	59%	48%				56%				
	75% of people with relevant conditions to access talking therapies in 6 weeks	15/16	45%	75%	65%	65%	63%	63%	66%	70%			65%	15/16	52%	75%	74%	75%	67%	69%	69%	65%				70%				
	95% of people with relevant conditions to access talking therapies in 18 weeks	15/16	95%	95%	99%	99%	98%	100%	100%				99%	15/16	97%	95%	99%	99%	98%	100%	100%					99%				
	50% of people experiencing first episode of psychosis to access treatment within two weeks	15/16	50% (3/6)	50%	No patients	67%	75%	100%	100%	100%	100%	90%	Nov 16 89%	15/16	100% (4/4) Feb 16	50%	100%	100%	0%	100%	100%	100%	75%	100%		Nov 16 87%				
	Children & young people's mental health services transformation				Meeting expectations (Oct 16) 85% compliance with a self-assessed list of minimum service expectations for C&YP MH, weighted to reflect preparedness for transformation										Requires Improvement (Oct-16) 35% compliance with a self-assessed list of minimum service expectations for C&YP MH, weighted to reflect preparedness for transformation															
	Crisis care & liaison mental health services transformation				Requires Improvement (Oct 16) 48% compliance with a self-assessed list of minimum service expectations for Crisis Care, weighted to reflect preparedness for transformation										Requires Improvement (Oct-16) 48% compliance with a self-assessed list of minimum service expectations for Crisis Care, weighted to reflect preparedness for transformation															
	Out of area placements for acute mental health inpatient care - transformation				Mostly meeting expectations 75% compliance with a self-assessed list of minimum service expectations for Out of Area Placements, weighted to reflect preparedness for transformation										Mostly meeting expectations (Oct-16) 75% compliance with a self-assessed list of minimum service expectations for Out of Area Placements, weighted to reflect preparedness for transformation															
	Mental Health - Care Programme Approach (CPA) - % of patients under adult mental illness on CPA who were followed up within 7 days of discharge from psychiatric in-patient care	15/16	96%	95%	96%	100%	97%	100%	95%	100%	98%	100%	98%	98%	15/16	96.1%	95%	100%	100%	100%	100%	95%	100%	95%	91%		98%			
Learning Disability	Reliance on specialist inpatient care for people with a learning disability and/or autism (per 1m pop) <b>LLR total</b>				45.68			43.34			39.82							45.68			43.34			39.82						
				2016/17	52.71 45 patients across all LLR, 17 of which from WL			54 49 patients across all LLR, 15 of which from WL			52.71 45 patients across all LLR, 17 of which from WL					2016/17	52.71 45 patients across all LLR, 17 of which from WL			54 49 patients across all LLR, 15 of which from WL			52.71 45 patients across all LLR, 17 of which from WL							
	Proportion of people with a learning disability on the GP register receiving an annual health check	14/15	57%	Above 14/15 levels	31% (15/16)												14/15	54%	Above 14/15 levels	34% (15/16)										
Dementia	Estimated diagnosis rates for people with dementia	15/16	66.4%	66.7%	64.2%	63.7%	63.6%	63.6%	64.0%	64.8%	65.8%	66.3%	66.7%	15/16	61.9%	66.7%	60.5%	60.3%	61.6%	61.9%	62.6%	62.8%	62.8%	63.3%	63.0%					
	The percentage of patients diagnosed with dementia whose care plan has been reviewed in a face-to-face review in the preceding 12 months	14/15	77.9%	Above 14/15 levels	76.69% 15/16 QOF												14/15	73.7%	Above 14/15 levels	74.04% 15/16 QOF										

Public Health Outcomes Framework		Latest Baseline Position	Output/ Standard	Standard/ Target	
Self Harm, Suicide & Anxiety	Emergency Hospital Admissions for Intentional Self-Harm, all ages per 100,000 popn	13/14	Leics 111.3 England 204	Below 13/14 levels	14/15 Leics 126.4 England 191.4
	Age-standardised mortality rate from suicide and injury of undetermined intent per 100,000 pop	2012-14	Leics 9.6 England 10	Below 12-14 levels	2013-15 Leics 9.3 England 10.1
	People with a high anxiety score from Annual Population Survey. % of respondents scoring 6-10 to the question "Overall, how anxious did you feel yesterday?" where 0 is "not at all satisfied/happy/anxious/worthwhile" and 10 is "completely	14/15	Leics 18.1 England 19.4	Below 14/15 levels	15/16 Leics 16.8 England 19.4
	Estimates of Anxiety from the Annual Population Survey (APS) Personal Well-being dataset	April 2011 to March 2014	Very low 34% Low 21% Medium 22% High 23%	Higher than baseline  Lower than baseline	April 2012 to March 2015